RingStor Cloud – Cloud Components Update

RingStor Cloud can be updated by running the proper installers with update option.

RingStor Cloud components are:

1. Cloud End Point
2. DataServer
3. Cloud Indexer
4. RingStor Explorer

1. Update Cloud End Point:

Step 1. Open Windows Services manager, stop RingStor Cloud Point service

IMPORTANT: During the time that Cloud End Point service is not running, users won't be able to log into the RingStor cloud from UI to perform any function, such as backup or restore.

Step 2. Run the Cloud End Point installer

At the step below, choose "Yes, update the existing installation":

Click Next all the way to completion.

At end of update, RingStor Cloud End Point service will automatically start.

2. Update DataServer

IMPORTANT: All DataServer side jobs listed below must NOT be running on DataServer.

- **Restore on DataServer inside Cloud**
- **Pruning**

Kill these jobs or wait until these jobs are done before updating DataServer.

Step 1. Open Windows Services manager, stop RingStor DataServer service

IMPORTANT: During the time that no DataServer service is running, users won't be able to run backup or restore.

Step 2. Run DataServer installer

At the step below, choose "Yes, update the existing installation":

Click Next all the way to completion.

At end of update, RingStor DataServer service will automatically start.

If multiple DataServers are installed, please follow same steps to apply update to all DataServers.

3. Update Cloud Indexer

Step 1. Open Windows Services manager, stop RingStor Cloud Indexer service.

IMPORTANT: Stop Cloud Indexer service before updating Cloud Indexer. The Cloud Indexer service might take a while to stop due to its ingestion stage.

Step 2. Run the Cloud Indexer installer

At the step below, choose "Yes, update the existing installation":

Click Next all the way to completion.

At end of update, RingStor Cloud Indexer service will automatically start.

4. Update RingStor Explorer

Step 1. Close RingStor Explorer if it is open

Step 2. Run the proper (x64 or x32 bit) RingStor Explorer installer

At the step below, choose "Yes, update the existing installation":

Click Next all the way to completion.