

## SQL Backup

## **Microsoft SQL Backup Overview**

### **Backup Modes**

- Online: backup directly to RingStor Vault

### Backup Type

- Full: all database files are backed up in full
- Incremental: database files modified since last backup are backed up

### **Base Line Backup**

- For online backup mode, backup to local device first, import backup from device to RingStor Vault



## DataSet

### **Create New DataSet**

SQL Database Backup DataSet is a backupset that contains one or more Microsoft SQL databases on DataAgent

- Step 1 Log into RingStor Explorer
- Step 2 On left pane, select community and DataAgent
- Step 3 Right click SQL Database Backup under the DataAgent, click Create New DataSet
- Step 4 Select backup mode







## DataSet

### **Create New DataSet**

### Step 5 – Select database(s)

	DataSet Contents		
	Provide SQL Server Database	settings and database:	
	SQL Server:	rswin10\MSSQLSERVER01 ~	
	Authentication		
	User: Password: Click Get Datab	autrenication:	
	Database		
	Hold Ctrl key to	select more	
			_

#### Steps:

Select an authentication mode:

Click Get Databases to test connection and view all databases

Select one or more database(s) to be included in DataSet



# Backup

## Schedule Backup

Recurring incremental backup is essential to protect database

Step 1 – Log into RingStor Explorer

Step 2 – On left pane, select community, DataAgent, and click SQL Database Backup to bring up DataSets in right pane

Step 3 – Right click a DataSet in right pane, click Backup and Recover menu

Step 4 – On Backup tab, click Backup button

Step 5 – Set schedule details, notification if needed





# Backup

## **Monitor Backup**

RingStor Explorer Task List tab shows all jobs

Auto Refresh: On	Filters: All	Communities 🗸	All DataAgents 🛛 🗸	File Backup	~ AI	ll job states 🛛 🗸 🛛	ast 72 hours	👻 🌆 Total : 2	4			
Start Time	End Time	Community	DataAgent	Agent Type	DataSet	Task Type	Task State	Processed / Total	Progress	Transmit Size	User	Reaso
1/20/2021 9:28:20 PM	1/20/2021 9:28:58 PM	Master Community	localhost.localdomain	File Backup	file	Restore	Completed	345 Bytes / 345 Bytes	100%	980 Bytes	rsadmin	
1/20/2021 9:26:57 PM	1/20/2021 9:27:41 PM	Master Community	localhost.localdomain	File Backup	file	Backup (Incremental)	Completed	345 Bytes / 345 Bytes	100%	289 Bytes	rsadmin	

Step 1 – Log into RingStor Explorer

- Step 2 Click Task List tab to view recent jobs
- Step 3 Right click a job to view details

Failure Reason: error encountered

sk				
sk Detail				
Task ID:	B7ED727F-C774-99A9-563D-C2D81057757D			
Agent Type:	File Backup			
Task Type:	Backup (Incremental)			
Fask State:	Completed			
DataSet:	file			
Start Date:	1/20/2021 9:26:57 PM			
End Time:	1/20/2021 9:27	41 PM		
Duration:	N/A			
Progress:	100%			
Processed Objects / Total Objects:		1/1		
Processed Size / Total Size:		345 Bytes / 345 Bytes		
New Objects Detected: Total Size for New Objects:		1		
		345 Bytes		
Fransmit Size:	289 Bytes			
DataAgent:	localhost.localdomain			
Jser:	rsadmin			
<sup>F</sup> ailure Reason:		^	1	
		~		
View Fai	led Objects	Close		



# Troubleshooting

### **Common Failure Reason**

Comments	Recommended Action
Backup does not find the file any more when it tries to read it	The file could be a temporary file and got deleted by the time backup tries to read
Backup cannot read the file	Make sure DataAgent service account has full permission to read the file/folder
The folder/file selected in DataSet does not exist any more	If content is no longer present on DataAgent, remove it from DataSet's selections
The folder/file selected in DataSet cannot be read	Make sure DataAgent service account has full permission to read the content
The folder/file selected in DataSet is hidden file/folder, but Include hidden folders/files is not enabled	If the hidden content must be backed up, enable "Include hidden folders and files" from DataSet's Filter screen
The folder/file selected in DataSet is symbolic link, but Include symbolic link is not enabled	If the symbolic link must be backed up, enable "Include symbolic link" from DataSet's Filter screen
The folder/file selected in DataSet is a junction folder	Junction folder cannot be backed up, remove it from DataSet's selections
The local index for this DataSet on DataAgent is corrupted	The next backup will try to restore index from RingStor Vault. If it fails, log into RingStor Explorer, right click the DataSet, select "Restore Cloud Index to DataAgent"
	CommentsBackup does not find the file any more when it tries to read itBackup cannot read the fileBackup cannot read the fileThe folder/file selected in DataSet does not exist any moreThe folder/file selected in DataSet cannot be readThe folder/file selected in DataSet is hidden file/folder, but Include hidden folders/files is not enabledThe folder/file selected in DataSet is symbolic link, but Include symbolic link is not enabledThe folder/file selected in DataSet is a junction folderThe folder/file selected in DataSet is a junction folder



# Troubleshooting

## Logs

RSDataAgent.log - DataAgent service logs

**RSAgentFileSystem\_<DataSet>** - Logs for DataSet. DataSet's name is appended to the log file name

## **Download Logs**

Log into RingStor Explorer, open Task List tab on right pane, right click the job, select Download Logs from DataAgent

Logs				
01000				
O Logs	since a specifi	ed date		
Date:	01/23/2021			
All				
		· · · · · · · · · · · · · · · · · · ·		
	CALL & CALL & CALL	0		